

Fifteen license types. One connected process.

Oklahoma Used Motor Vehicle, Dismantler, and Manufactured Housing Commission

GovCore Smart Licensing case study

A dealer, a dismantler, and a manufactured home installer have different licensing obligations. The Oklahoma Used Motor Vehicle, Dismantler, and Manufactured Housing Commission oversees fifteen business license types across the motor vehicle trade and manufactured housing. Each type brings its own requirements for people, premises, documents, and fees.

GovCore brings those requirements into one online process. Applicants see the instructions for their license type before they begin. Businesses file changes and reports through self-service. The public can verify licenses and submit complaints. Commission staff receive structured filings with supporting evidence.

At a glance	
Customer	Oklahoma Used Motor Vehicle, Dismantler, and Manufactured Housing Commission (OUMVDMHC)
Platform	GovCore Smart Licensing
Licensing scope	Fifteen business license types across two industries
Service scope	Applications, business updates, industry reports, inspector applications, public services, and payments

The challenge: different rules, one service experience

Business licensing extends beyond an application. Owners change. Staff join and leave. Businesses move, file bond and insurance updates, and submit industry reports. The Commission needs evidence for each event, while applicants and licensees need to know which requirements apply to them.

GovCore organizes that work around the license type and the transaction. It gives users a clear path through the filing and gives staff the answers and documents needed for review. Regulatory decisions remain with the Commission.

A connected service from application onward

Show the requirements before the work begins

One application process serves all fifteen business license types. It presents the instructions, required forms, and fee for the selected type, then displays the steps that apply. Applicants can save their progress and return to the same filing.

Documents are labeled by their purpose and the person or business information they support. Staff can identify the evidence in context. Applicants have a clear route through the requirements without navigating forms for unrelated license types.

Help businesses handle ongoing obligations

A representative can access the businesses they serve through one account. Businesses can submit location, name, and ownership changes, file bond and insurance updates, and manage authorized representatives. Salesperson and cardholder registrations support batch payment and printable cards.

Approved license certificates and principal wallet cards can be printed from the portal. Their QR codes lead to public verification, connecting the printed credential to the Commission's licensing information.

Bring recurring reporting online

Manufactured home installers can file installation reports. Manufacturers can submit monthly shipment reports, with fees calculated from the information entered. A month with no shipments can still be recorded, making the filing explicit.

Installation inspectors can apply online, save their work, and sign electronically. GovCore produces the Commission's application form as a signed PDF and sends it with the supporting documents to the intake mailbox. Staff receive a familiar form for review.

Connect public access and payments

Public services require no account. People can search business and individual licenses, print verification records, file a complaint linked to a selected business, or submit a public records request with a reference number.

Payments use the State of Oklahoma's hosted payment service. Business applications support card and eCheck. Businesses can pay individual invoices or pay multiple invoices in one transaction. Payment confirmation is checked with the processor before a filing is marked paid.

Where the value comes from

The value is in how the work fits together: requirements guide the filing, evidence stays in context, and routine transactions can be completed online.

Delivered capability	Practical value
License-specific instructions and application steps	Applicants see the requirements relevant to their business.
Saved applications and labeled documents	Applicants can resume work; staff can identify the supporting evidence.
Business changes and personnel registration	Licensees can submit ongoing regulatory work through self-service.
Installation and shipment reports	Reporting and fee calculations are part of the online filing.
Public verification and guided intake	People can check licenses and begin a complaint or records request themselves.
State-hosted payments and invoice settlement	Payments remain connected to the filing or invoice they cover.

In the Commission's words

“Anyone can verify a license against our live records, file a complaint, or request public records — no account required, no phone call.”

Sherry Killian, Chief Operating Officer

Oklahoma Used Motor Vehicle, Dismantler, and Manufactured Housing Commission

A practical model for business regulation

GovCore connects applications, business changes, reporting, public access, and payments. The process reflects the requirements of different license types while giving Commission staff structured information to review.

Clear requirements for businesses. Connected evidence for staff. Accessible services for the public.